



UNIVERSITY OF NAIROBI

SECURITY DEPARTMENT

ANNUAL REPORT

2012

INTRODUCTION

Security department owes its inception to a humble beginning in early 1968 when the University established a Security Section under the Caretaker Section in Estate department. Security services were provided by a few guards at night and by porters during the day. In 1978 due to unbridled upsurge of crime incidences occasioned by increase of students/staff population, the department was extricated from Estate department and security department was created headed by Chief Security Officer. In 1984 the University Management in liaison with the government seconded a Chief Security Officer from Kenya police to help deal with increased student riots. Thereafter the section was strengthened by hiring more security Personnel who were posted to various University of Nairobi Campuses. Security provision has however continued to be coordinated from Main Campus by the Chief Security Officer (CSO).

ISO 9001:2008 AUDITS

The University of Nairobi has undergone tremendous changes over the years in management of its affairs. It is also clear that the University is breaking away from conventional systems of managing activities towards embracing contemporary management techniques including the results based Performance Management Systems. Among key developments which are indicative of this paradigm shift towards world class excellence, the University embrace the performance management technique and considered the major drivers of change including but not limited to: being ISO certified, launching of the Strategic Plan 2008 - 2013, Performance Contracting and Staff Performance Appraisals. These, among other developments continue to play a central role in propelling the University towards world class excellence, while at the same time keeping track with the Japanese “*gemba Kaizen*” concept of continuous improvement. Security department in delivering its mandate In line with the university vision has also embraced the same and incorporated some of the strategies into its working.

In year 2012, the department was audited by both internal and external auditors and found to be conforming to ISO standards as there was no major nonconformity. Besides this the department has put in place strategies for continuous improvement and as such is able to measure its performance as what is measured gets done.

PERFORMANCE CONTRACTING

In relation to performance contracting, the department was able to achieve all targets set for the Performance Contract year 2011/2012. To date we have also achieved the targets set for the first two quarters of the Performance Contract year 2012/2013.

STRATEGIC PLAN IMPLEMENTATION

In the year 2012 the department reviewed its strategic objectives to ensure they are measurable and reflect its level of operation while taking into account future aspirations of the department as we all strive to achieve the vision of the University becoming a world class centre of excellence.

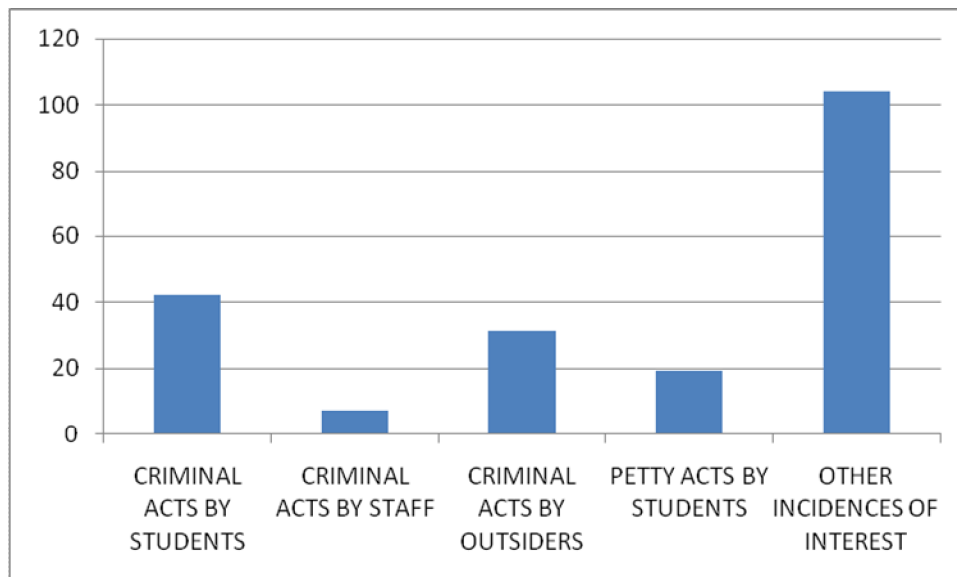
The strategic objects are

- 1) To reduce prevalence of crimes through prevention and detection strategies.
- 2) To ensure apprehension of offenders.
- 3) To ensure protection of life and property within University precincts.

CRIME TRENDS

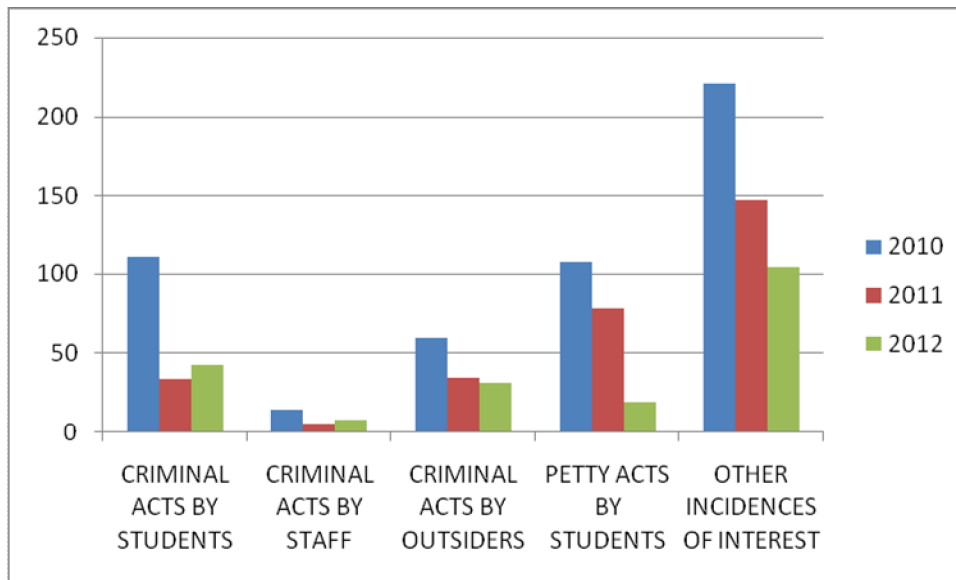
Annual Crime Report for the Year Ending 31st December, 2012:

	CRIMINAL ACTS BY STUDENTS	CRIMINAL ACTS BY STAFF	CRIMINAL ACTS BY OUTSIDERS	PETTY ACTS BY STUDENTS	OTHER INCIDENCES OF INTEREST
QUARTER 1	7	4	11	0	17
QUARTER 2	8	1	5	5	25
QUARTER 3	4	1	3	1	12
QUARTER 4	23	1	12	13	50
TOTALS	42	7	31	19	104



Comparison of Crime Reports Over Time

	CRIMINAL ACTS BY STUDENTS	CRIMINAL ACTS BY STAFF	CRIMINAL ACTS BY OUTSIDERS	PETTY ACTS BY STUDENTS	OTHER INCIDENCES OF INTEREST
2010	110	14	59	107	221
2011	33	5	34	78	147
2012	42	7	31	19	104



The above figures show a general decline in crime over time. This has been brought about by the effective strategies that the department has put in place to combat crime

WAY FORWARD

In achieving the strategic objectives the department developed a tool to monitor crimes activities on daily basis with a view to putting in place strategies to curb them. The data on crime incidences is submitted to and collated at the CSOs office for analysis and decision making.

Some of the strategies that would curb crime activities in the University include

- Development of security brochure which gives information of crimes sports within the university and make the information accessible on the departmental web page.
- Agitate for provision of sufficient resources e.g. Radio/Telephone Communication, Transport, equipments etc
- Agitate for improvement of existing protective physical facilities e.g. perimeter-fencing, security lighting, manageable gates in all Campuses.
- Agitate for acquisition of modern Security Technology Devices e.g. surveillance cameras, Detectors, Alarm systems etc.
- For effective and efficient delivery of Security services we anticipate the University to house all Security Personnel within or near their Campuses.
- Agitate for engagement of the services of janitors at entrance of all Residential Halls and an adequate number of custodians manning the halls of residence.